Famoco MDM

Release Note

2.20

May 2023



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1. Executive summary

Famoco is pleased to present its latest MDM version: 2.20.

First, you will find an updated *Software Update Policy* feature that offer more flexibility in the choice of Operating System versions and Famoco Layer (MDM agent) ones.

Then, as requested by many customers, a first set of indicators of the battery status is added to the *Device Section*.

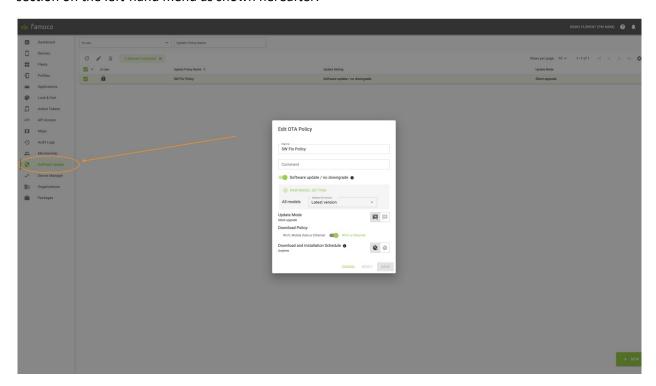
Last, we have improved the display of *API Access token* information to offer a better usage to developers.

2. New features

Software Update Policy

Famoco offers the possibility to users to define the way their devices will update both *Operating System* and Famoco Layer (MDM agent on device).

This can be done, by the user, by creating a *Software Update Policy*, by clicking in the corresponding section on the left-hand menu as shown hereafter:

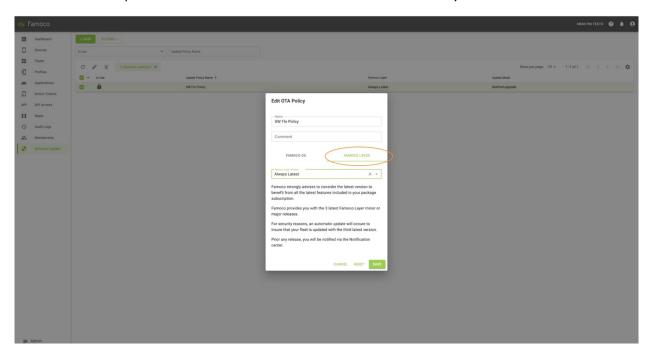


The initial choice proposed by Famoco was to automatically download the latest version of the *Famoco Layer* when an *Operating System* was selected.

As we heard from some of our customers that they could need to upgrade the *Operating System* without having necessarily to upgrade the *Famoco Layer* at the same time, we will propose from now on to keep the current version of the MDM agent in the limit of three versions. Indeed, even though we care to have a full retro compatibility when we introduce a new software version, for security purposes we need to grant quite recent agent version on our devices. Older *Famoco Layer* versions will gradually be deprecated and replaced by the next available version. Clients will be notified beforehand of these deprecations to test the next available release or higher.

In any case the version of the *Famoco Layer* will be the most recent one between the *Famoco Layer* standalone package and the one included in the *Operating System*.

This choice will be possible thanks to a new dedicated tab in the OTA Policy as shown here:



Battery Information

Two pieces of information related to the battery have been added in the *Device* section:



- § Battery Level: it corresponds to the battery level recorded during the last sync.
- § Battery Plugged: it indicates if the device was plugged to a power source during the last sync.

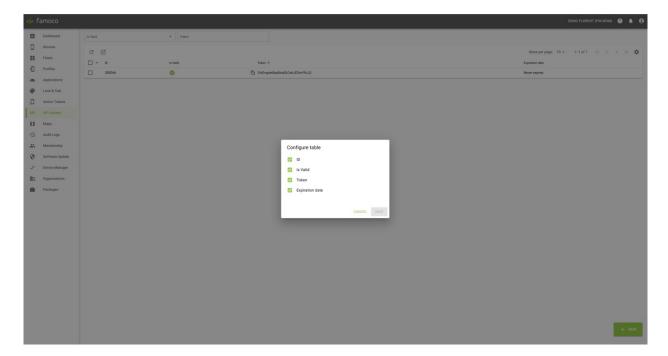
The information is accessible through the side panel, in the *Device Information* section. Users can also add the information directly in the *Device* table, by selecting it in the *Configure table* section.

3. Continued features

New 'Creation Date' field in the API Access section

When an *API Access Token* is created, the display proposed until now was not covering the creation date.

To ease the experience of Famoco's API usage, based on our customers' feedbacks, we have added a dedicated field to display the creation date to be checked easily.





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